Where to Find the Proper Code to Scan on MENTOR® Breast Implants Packaging

In order to ensure the MENTOR® Breast Implants you have implanted in your patients are recorded properly in NBIR, you must scan the barcode or 2D code found on the labels that are affixed to the outer box. If the barcode or 2D code is unavailable, you may manually enter the serial number on the label to obtain implant information.

Do not scan the label or paperwork inside of the box - these do not include all of the information required.

What to Scan on the MENTOR® Breast Implant Labels:

Please scan the 2D code on the top right hand corner of the label.

If you are unable to scan or find the 2D code, please scan the barcode at the bottom of the label with the American flag.

If 2D code or barcode is unavailable, manually enter the serial number.

Troubleshooting
If you cannot locate these labels or are unable to scan the codes, you may enter data into the NBIR manually using the serial number.

For additional assistance, please contact the NBIR Support Team at research@plasticsurgery.org. You may also complete the Mentor device tracking form and submit to the device tracking team at: MNTUSdevicetracking@its.jnj.com. If you need further assistance, please call Mentor at 1-800-525-0245.